

J. R. Ryan

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Date of Birth

3, September 1977

Nationality

Dual Citizen (United States & United Kingdom)

Education

1991-1995

Diploma

Newport Harbor High School, Newport Beach, California

1996-1998

Associate Arts Degree: Photography and Fine arts

Orange Coast College, Costa Mesa, California

2006-2007

Post Graduate Diploma: Interactive Multimedia, Usability and Interface Design

Bath Spa University, Sion Hill Campus, Bath, UK

Qualifications and Certificates

- QUARKXPRESS DTP DESIGNER CERTIFICATE, ORANGE COAST COLLEGE, COSTA MESA, CALIFORNIA
- QUALIFIED DISTANCE LEARNING INSTRUCTOR, THE LEARNING LIBRARY, LONDON
- A+ COMPUTER TECHNICIAN CERTIFICATE, THE LEARNING LIBRARY/COMPTIA, LONDON
- DELL HELPDESK TECHNICIANS CERTIFICATE, DELL COMPUTER CERTIFICATION PROGRAM, DUBLIN, IRELAND
- IBM COMPUTER TECHNICIAN CERTIFICATE, IBM COMPUTER CERTIFICATION PROGRAM, DUBLIN, IRELAND
- BOOKKEEPING CERTIFICATE, THE LEARNING LIBRARY, LONDON
- MERCHANT MARINE CERTIFICATE PROGRAM, DOVER, ENGLAND - CERTIFICATION, GRADE 1 DECKHAND 1998

Additional Information

I have been a director or sole proprietor of my own companies for more than a decade and have experience that is not typical of anyone my age in my sector. I have also been diverse in my technical training and self education and have a professional level of expertise in each of the following IT, arts, multimedia and design related subjects skill sets listed below:

AV and design skills

- INTERFACE DESIGN WITH PARTICULAR EMPHASIS ON USABILITY AND ACCESSIBILITY
- DIGITAL FILM AND VIDEO PRODUCTION AND EDITING
- GRAPHIC DESIGN
- PRINT AND DESKTOP PUBLISHING
- PACKAGING AND PROMOTIONAL GRAPHICS
- MEDIA DISTRIBUTION
- SOUND RECORDING AND PRODUCTION
- SOUND EDITING AND MIXING
- RADIO PRODUCTION
- PRODUCT DESIGN
- TECHNICAL DRAWING
- CAD DRAWING
- ARCHITECTURAL 3D MODELLING
- STAGE LIGHTING

Training, business and interpersonal skills I have developed to a high standard

- TRAINING
- INTERPERSONAL RELATIONSHIP BUILDING
- CONFLICT RESOLUTION
- INSTRUCTIONAL WRITING
- CREATIVE WRITING
- MULTI-TASKING
- TROUBLE SHOOTING
- EVENT MANAGEMENT
- NETWORK BUILDING

Software and technology I have extensive experience with are:

- ALL ADOBE PRODUCTS THROUGH CS3 (INCLUDING DREAMWEAVER, FLASH, ETC.)
- BOTH PC AND MAC OPERATING SYSTEMS
- QUARKXPRESS AND OTHER DTP PACKAGES
- HTML, XHTML, XML
- CSS (SPECIALISING IN X-BROWSER FIXES)
- FINAL CUT, LOGIC, QUICKTIME PRO
- MICROSOFT OFFICE (97-2007)
- AUTOCAD AND REVIT(BIM)
- 3DSMAX AND CINEMA 4D
- MAINTENANCE AND BENCHMARK TOOLS
- SVN FILE MANAGEMENT SYSTEMS
- ENTRY LEVEL EXPERIENCE IN: PHP, SQL, COLDFUSION, ACTION SCRIPT, LINGO, JAVA, VB.NET, JAVA SCRIPT, AND DOS

Employment

2007-Present General Manager – Invention Studios – Bath

I was given the opportunity to start-up a new company from the offices of a Bath based venue called Invention Studios. However, it became clear that the venue wasn't going to survive under the existing management and I volunteered to step in to attempt to rescue the failing company. For the next 10 months I worked to reduce £25,000 of longstanding debt, manage bookings, run a bar, co-ordinate events, write funding bids, run training courses, produce and edit films, develop and direct marketing strategies, and project manage new ways to raise funds and awareness. I even went so far as to rebuild and redecorate the interior of the building moving walls, resurfacing cement floors, painting, etc... Unfortunately, the business was already too far gone when I took over, and with no pay to sustain me for almost a year, I was forced to consider liquidation and am now looking for a paying job. The status of Invention is still in transition.

2007-2007 Sole Proprietor – truthinertia IT consulting – Bath

For a brief period after the new year, I went back to self employment as a way to more effectively manage my time and resources. I spent roughly 6 months undertaking small consultancy work which included everything from consulting to build a companion website for an internationally sited sculptural installation, to call out repair work.

2006-2007 Distance Learning Tutor – Home Learning College – Bath

As the result of financial difficulties at Engino, I took a job with a Distance learning company training home study students across the country. I was charged with teaching all of the IT related courses offered. This included: Dreamweaver/web design, Frontpage, Flash, MS Office 2003, Java, VB.NET, MDSC, CompTIA A+ computer maintenance certificate, and CompTIA Network+ engineer certificate. I was also tasked with correcting and rewriting the web and computer maintenance courses.

2005-2006 Senior Interface Developer - Engino – Bath

After leaving Dell (see below) I returned to the United Kingdom to pursue a Masters Degree and began working with an internet start-up in Bath producing a CMS and centralized admin product called Engino. I was responsible for all stylistic aspects of Engino's User Interface, both front and back end, as well as maintaining adherences to usability and accessibility standards through the use of CSS and semantic XHTML.

2004-2005 Senior Gold Technical Support Engineer - Dell computers – Dublin

I took personal ownership of up to 40 cases a week from a base of exclusive corporate and small business clients from the UK, Ireland, and South Africa. There were no technical support issues that were out of bounds. Responsibilities involved meeting client satisfaction targets, meeting hourly work targets, and meeting cost to benefit ratio targets. I regularly exceeded all targets. Additionally I was responsible for managing a team of 6 lower level techs, motivating them through incentives, and providing a technical resource to questions they could not answer.

2003-2004 Columnist and Liquor Aficionado - Hi-Times Wine Cellar - Costa Mesa, CA

I earned this dubious title working as a clerk for the Hi-Times liquor store and wine cellar. The owners then asked me to write a regular column in their monthly newsletter focusing on the history and background of rum entitled "The Rum Runner" (circulation 250,000).

2001-2004 Sole Proprietor - Xmouse IT consulting - Newport Beach, CA

Single-project contracts for various companies throughout Southern California. The majority of my contracted work was in web development, but I had some advertising/media production contracts as well. A typical contract would call for me to implement or revamp a small company's website with flash and JavaScript elements, as well as database operations.

2000-2001 Sole Proprietor - Xmouse IT consulting - London

During this time I worked as an independent contractor to The Learning Library in which I acted as an IT tutor and course builder, consulting the firm on how to better implement their IT courses. At the time of my ending the contract I was responsible for the tuition of 2,400 students, through mail correspondence and telephone assistance. As the business expanded I took on one employee.

1998-2000 Assistant Director of IT services - The Learning Library - London

I began working for TLL as a course tutor, teaching SAGE Instant Accounting via distance learning techniques; later I took on the added role of managing and operating the technical support helpline for the entire country. I provided the company with free technology management and implementation, and I produced some of their accredited course and instructional materials for new courses focused on the use of Microsoft Office 2000 Professional and on the ECDL (European Computer Driving Licence).

1998-1998 International Sales Executive - Sterling Trade Publications - London

Selling advertising space in high quality trade magazines.

1996-1997 Team Leader - Starving Scholars Moving Company - Costa Mesa, CA

I was employed as team labour management, customer relations, and maintenance of the storage facilities.

1995-1996 Head Waiter - Mother's Market & Kitchen - Costa Mesa, CA

This was the second time I worked for Mother's. I was rehired as a Head Waiter and New Staff Trainer.

1995-1995 Company Liaison Officer/Deck Hand - B.I. Tugs - Thamesport

1994-1995 Server - Mother's Market & Kitchen - Costa Mesa, CA

1993-1994 Shift Manager - Lamppost Pizza - Costa Mesa, CA
